

Manta d.o.o. Jankomir 33 10000 Zagreb

REGULATION ON ENTRY, MOVEMENT, AND STAY OF PETS AND OTHER ANIMALS



Manta d.o.o., Zagreb, Jankomir 33, PIN (OIB): 44426143196, represented by directors Dubravko Ozimec and Yvette Van Der Merwe adopted the following

REGULATION ON ENTRY, MOVEMENT, AND STAY OF PETS AND OTHER ANIMALS

Article 1

This Regulation stipulates the entry, movement and stay of pets and other animals at the premises of the *City Center one* shopping center in Zagreb, in the accompanying parking lots, garage spaces and the green spaces and all the other surrounding spaces (hereinafter collectively referred to as: the Center), owned by Manta d.o.o.

Article 2

The term "pet" means an animal in accordance with the legally binding provisions of the Animal Protection Act, of which only tame dogs and/or cats may be brought to the Center, while the term "animal" means all other animals.

Article 3

Bringing any pet except a tame dog and/or cat to the Center shall be prohibited.

Bringing other animals to the Center shall be prohibited.

Exceptionally, in accordance with the discretionary assessment of the Center's authorized staff, and only with the prior written approval of said staff, the entry and/or stay of a pet that is not a dog or cat, or the entry and/or stay of some other animals, shall be allowed at the Center.

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Article 4

Owners and/or keepers of pets who are allowed to enter and/or stay at the Center undertake to comply with the Center's house rules, the provisions of this Regulation and the provision of legally binding regulations governing the area of animal protection, veterinary medicine, nature protection, public order and peace.

The owner and/or keeper of a pet which is allowed to enter and/or stay at the Center shall be a person who has reached the age of 18 and is legally responsible for their pet.

Article 5

The owners and/or keepers of pets which are allowed to enter and/or stay at the Center undertake to behave responsibly at the Center and said owners and/or keepers must not allow their pets to disturb and/or frighten and/or cause discomfort and/or in any way endanger visitors and/or staff and/or employees of the Center and/or employees of a lessee of the Center.

Article 6

Dogs shall be kept on a leash that shall not exceed 150 cm in length and/or shall be held in the hands and/or in a corresponding bag.

Cats shall be kept in a cage and/or a basket and/or a corresponding bag.

Article 7

All dogs with a crest higher than 30 cm shall be muzzled.

All dangerous dogs, regardless of the height of the crest, shall be muzzled.

The mark indicating the dog crest shall be displayed at the information desk of the Center.

Article 8

Bringing and/or leaving pets unattended shall be prohibited.

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Article 9

Gathering of owners/keepers of pets which are allowed to enter and/or stay at the Center with their pets in a single place inside the Center shall be prohibited.

Pets which are allowed to enter and/or stay at the Center shall be prohibited from staying in restaurants and/or spaces intended for the preparation and/or sale and/or consumption of food.

Article 10

Entry, movement, and stay of owners/keepers of pets which are allowed to enter and/or stay at the Center with more than one such pet shall be prohibited.

Article 11

Every pet must be healthy and properly tagged, and the owner/keeper shall carry with them the required documentation in accordance with the Veterinary Act.

Article 12

Owner and/or keeper of a pet which is allowed to enter and/or stay at the Center shall be solely responsible for the behaviour of the pet that they brought to the Center and they shall be responsible for any damage and/or costs on any basis that the pet causes in any way at the Center and/or to third natural and/or legal persons.

Article 13

The owner/keeper of a pet which is allowed to enter and/or stay at the Center undertakes to immediately clean any contamination of the Center that the pet may cause.

Article 14

The owner/keeper of a pet which is allowed to enter and/or stay at the Center shall be prohibited from feeding their pet at the premises of the Center.

Article 15

The owner/keeper of a pet which is allowed to enter and/or stay at the Center undertakes to leave the Center at the request of the Center staff in case of failure to comply with the provisions of this Regulation and/or legally





binding regulations governing the area of animal protection, veterinary medicine, nature protection, public order and peace and/or in case of causing discomfort and/or endangerment and/or fear and/or disturbance of other visitors and/or staff and/or employees of the Center and/or employees of a lessee of the Center, whereby the Center staff has the right to discretionary assessment of compliance of behaviour and/or any discomfort and/or danger and/or distractions and/or fear caused.

Article 16

Pets which are allowed to enter and/or stay at the Center shall be allowed to enter the premises of a lessee of the Center only on the basis of a permit given by the lessee, which they undertake to put up at the entrance to their premises.

In the event that no entry permit sign has been put up at the entrance to the premises of the lessee, the owner/keeper of the pet shall ask the lessee for permission to enter and they shall obtain such permission to enter before entering the premises. In the event that the lessee does not grant entry, the pet owner/keeper shall not enter the leased premises.

The Center shall bear no responsibility for any event that occurs during the stay of the pet owner/keeper at the premises of the lessee.

Article 17

The management of the Center shall be authorized to ask any visitor who does not respect the laid out rules to immediately leave the Center. In the event that such visitor refuses to leave, security guards may remove both the visitors and the animals from the Center.

Article 18

Blind and partially sighted persons have the right to bring a guide dog, persons in wheelchair have the right to bring a rehabilitation dog, children with developmental disabilities accompanied by a responsible person have the right to bring a therapy dog, and dog trainers have the right to bring dogs in training at the Center. Dogs undergoing socialisation may be brought into the Center, but socialization of dogs in groups (more than one) shall be prohibited.

Article 19

This Regulation shall enter into force and be applicable from the date of its publication on the notice board and website of the Center.





Manta d.o.o., represented by Directors:

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This Regulation was published on the notice board and website of the Center on 1 December 2022.